

# Maayan Malul

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## EXECUTIVE SUMMARY

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Integrated Business major at the University of Central Florida with over two years of experience in the restaurant industry as a restaurant server. Success in customer service, effective communication, and leadership. Well-versed in enhancing guest experiences and upselling.

## EDUCATION

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**University of Central Florida**, Orlando, FL

**August 2025**

Bachelor of Science in Business Administration, Integrated Business

Professional Selling Program Track

GPA: 3.4

## PROFESSIONAL EXPERIENCE

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**Park Pizza & Brewing CO.** – Orlando, FL

Restaurant Server

**August 2023 – Present**

- Served customers in a courteous and prompt manner.
- Developed great knowledge on food and beer pairings.
- Addressed various customer inquiries, providing productive solutions to increase customer satisfaction.

**T-Rex Cafe** – Orlando, FL

**October 2022 – July 2023**

Restaurant Server

- Suggestively sold menu and retail items.
- Created exceptional Disney dining experience to all guests.
- Adhered to strict guidelines for managing any dietary allergies or restrictions.

**Hooters** – Orlando, FL

**August 2021– October 2022**

Restaurant Server

- Maintained personal appearance and positive attitude.
- Utilized POS system while handling payments accurately and honestly.
- Knowledgeable on menu items while making useful recommendations to guests.

## ACTIVITIES

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**Women In Business**, Member

**Fall 2023 – Present**

**American Marketing Association**, Member

**Fall 2023 – Present**

## ADDITIONAL INFORMATION

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**Computer Skills:** Canva, Microsoft Word, PowerPoint, Excel.

**Languages:** Fluent in English and Hebrew